WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

Division of Public Water Supplies
Dave McMillan, Manager 217-782-1020
Rick Cobb, Deputy Manager 217-782-1020

⇒ Overall Questions on Water Quality and Monitoring
  DPWS – Compliance Assurance Section Manager Vacant 217/785-0561
  DPWS – CAS, Chemical Unit Manager Jeri Long 217/785-0561

⇒ Total Coliform / Bacteriological
  Coliform Site Plan Assistance Andrea Rhodes 217/785-0561
  New Construction Regional Office Staff See Reverse Side

⇒ Boil Order Questions / Results
Regional Office Staff See Reverse Side

⇒ Consumer Confidence Report
Available at: http://water.epa.state.il.us/dww/index.jsp
Mary Reed 217/785-0561

⇒ Changes in Ownership/ROI/NIC
Changes in Bottle Recipient DPWS - Compliance Assurance Staff 217/785-0561

⇒ Cross-Connection Control Programs
Regional Office Staff See Reverse Side

⇒ Public Water Supply Loan Program
MDPH - Dental Health 217/785-4899

⇒ Fluoride Compliance
To order fluoride bottles
Certified Laboratory Your Laboratory

⇒ Illinois EPA Laboratory
  Lab Fee Program Isabelle Gac 217/782-9780
  Lab Fee Billing/Payment Isabelle Gac 217/782-9780
  Site plan information Jeri Long 217/785-0561
  Public Education Jeri Long 217/785-0561

⇒ Monitoring Requirements
  Inorganic Chemicals (IOCs) Paul Connelly 217/785-0561
  Monitoring Schedules http://water.epa.state.il.us/dww/index.jsp
  Nitrate/Nitrite Jeri Long 217/785-0561
  Radiological Paul Connelly 217/785-0561
  Turbidity/Residual Disinfection (SWTR) Mary Reed 217/785-0561
  Synthetic Organic Chemicals (SOCs) Andrea Rhodes 217/785-0561
  Haloacetic Acids (HAA-5) Mary Reed 217/785-0561
  Total Trihalomethanes (TTHMs) Mary Reed 217/785-0561
  Volatile Organic Chemicals (VOCs) Andrea Rhodes 217/785-0561
  Unregulated Contaminant Monitoring (UCMR) Andrea Rhodes 217/785-0561
  Groundwater Rule Andrea Rhodes Mark Britton 217/785-0561

⇒ Operator Certification
  Training Provider Course Approvals Andrea Rhodes 217/785-0561
  Exam Scheduling Paul Connelly 217/785-0561

⇒ Public Notification
Regional Office Staff See Reverse Side

⇒ Vulnerability Waivers
Applications Andrea Rhodes 217/785-0561

⇒ Water Supply Customer Complaints
Regional Office Staff See Reverse Side

⇒ Water System Inspections/Sanitary Surveys
Regional Office Staff See Reverse Side

⇒ Freedom of Information Act Requests (FOIA)
http://www.epa.illinois.gov/foia/ 217/ 558-5101

⇒ Division of Public Water Supplies
Public Water Supply FAX 217/782-0075

⇒ E-MAIL Addresses
Firstname.Lastname@illinois.gov
Permits, Construction or Operating

Permit Section Acting Manager
Application for Aquatic Pesticides/algaecides
Corrosion Control Treatment
CT Demonstrations / Surface Water Treatment
Restricted Status/Critical Review
Ultraviolet Light
Construction Permits (Status, Forms)
Operating Permits
General Permit Questions

Permit Section Acting Manager
David Cook
Gerard Zimmer
Mike Hayes/Chris Kohrmann
Gerard Zimmer/Chris Kohrmann
David Cook
Matt Talbert
Permit Section Staff
Permit Section Staff
Permit Engineers

Groundwater Protection Program

Groundwater Section Manager
Planning and Assessment Unit Manager
Source Water Protection Efforts
Regional Groundwater Protection Planning
Source Water Assessments
Regulated Recharge Areas/Class III Groundwater
Geographic Analysis Unit Manager
Internet Geographic Information System
Groundwater Monitoring Program
Hydrogeology Unit Manager
Hydrogeologic (Modeling) Technical Assistance
Minimal Hazard Certification
Groundwater Standards / Technology Regulations
Setback Zones, Waivers, and Exceptions
Maximum Setback Zones
General Program Questions

Groundwater Section Manager
Rick Cobb
Anthony Dulka
Anthony Dulka
Anthony Dulka / Joe Konczyk
Anthony Dulka / Joe Konczyk
Vacant
Joe Konczyk
Alan Fuhrmann
Bill Buscher
Amy Zimmer
Lynn Dunaway
Lynn Dunaway
Lynn Dunaway
Carl Kamp
Ed Wagner/Alan Fuhrmann/Ryan Bennett

Emergency Response

24-Hour Emergency Telephone

Illinois EPA
IL Emergency Management Agency

Emergency Response

Illinois EPA Web Site
U.S. EPA Office of Groundwater & Drinking Water

Illinois EPA Web Site
U.S. EPA OGWDW Web Site

Emergency Response

Illinois EPA Web Site
http://www.epa.illinois.gov/
http://www.epa.gov/your-drinking-water

Safe Drinking Water Hotline

U.S. EPA Hotline
800/426-4791

U.S. EPA Office of Groundwater & Drinking Water

Field Operations Section (FOS)

Champaign Regional Office, (217/278-5800) FAX (217/278-5808)
Regional Manager, Vacant
Staff: Matt Talbert
2125 South First Street, Champaign, IL 61820

Collinsville Regional Office, (618/346-5120) FAX (618/346-5155)
Regional Manager, Gayle Renth
Staff: Regan Taylor, James Blessman
2009 Mall Street, Collinsville, IL 62234

Elgin Regional Office, (847/608-3131) FAX (847/608-3139)
Regional Manager, Segundo Nallatan
Staff: Jeff Peca, Shibhu Vazha, Grover Hopkins
Dharmishtha Patel, Dwayne Booker
595 South State Street, Elgin, IL 60123

Marion Regional Office, (618/993-7200) FAX (618/997-1281)
Regional Manager, Jon Lam
Staff: Chris Johnston, John Kinder
2309 W. Main Street, Suite 116, Marion, IL 62959

Rockford Regional Office, (815/987-7760) FAX (815/987-7005)
Regional Manager, Vacant
Staff: Gene Forster, Joy Bliton
Groundwater Staff: Greg White, Laurie Moyer
4302 Main Street, Rockford, IL 61103

Springfield Regional Office, (217/557-8761) FAX (217/557-8728)
Regional Manager, David Cook
Staff: John Bartolomucci, Steve Vance, Mike Dragovich
1021 North Grand Ave East, MC #10
P.O. Box 19276, Springfield, IL 62794-9276