

Illinois Environmental Protection Agency
 Bureau of Water – Division of Public Water Supplies
 1021 North Grand Ave East, P.O. 19276, Springfield, IL 62794-9276

WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

Division of Public Water Supplies	Dave McMillan, Manager Rick Cobb, Deputy Manager	217-782-1020 217-782-1020
⇒ Overall Questions on Water Quality and Monitoring		
DPWS – Compliance Assurance Section Manager	Vacant	217/785-0561
DPWS – CAS, Chemical Unit Manager	Jeri Long	217/785-0561
⇒ Total Coliform / Bacteriological		
Coliform Site Plan Assistance	Andrea Rhodes	217/785-0561
New Construction	Regional Office Staff	See Reverse Side
	Permit Section Staff	217/782-1724
⇒ Boil Order Questions / Results	Regional Office Staff	See Reverse Side
⇒ Consumer Confidence Report	Mary Reed	217/785-0561
⇒ Changes in Ownership/ROINC	Mark Britton	217/785-0561
Changes in Bottle Recipient	DPWS - Compliance Assurance Staff	217/785-0561
⇒ Cross-Connection Control Programs	Regional Office Staff	See Reverse Side
⇒ Public Water Supply Loan Program	Gary Bingenheimer/Heidi Allen	217/782-2027
⇒ Fluoride Compliance	IDPH- Dental Health	217/785-4899
To order fluoride bottles	Certified Laboratory	Your Laboratory
⇒ Illinois EPA Laboratory		
Lab Fee Program	Julie Gebhardt	217/782-9780
Lab Fee Billing/Payment	Julie Gebhardt	217/782-9780
⇒ Lead/Copper Requirements	Jeri Long	217/785-0561
Site plan information	Jeri Long	
Public Education	Jeri Long	
⇒ Monitoring Requirements	DPWS – Compliance Assurance Section	217/785-0561
Inorganic Chemicals (IOCs)	Paul Connelly	
Monitoring Schedules	http://www.epa.state.il.us/water/drinking-water-watch/	
Nitrate/Nitrite	Jeri Long	
Radiological	Paul Connelly	
Turbidity/Residual Disinfection (SWTR)	Mary Reed	
Synthetic Organic Chemicals (SOCs)	Andrea Rhodes	
Haloacetic Acids (HAA-5)	Mary Reed	
Total Trihalomethanes (TTHMs)	Mary Reed	
Volatile Organic Chemicals (VOCs)	Andrea Rhodes	
Unregulated Contaminant Monitoring (UCMR)	Andrea Rhodes	
Groundwater Rule	Andrea Rhodes/Mark Britton	
⇒ Operator Certification	Andrea Rhodes	217/785-0561
Training Provider Course Approvals	Paul Connelly	
Exam Scheduling	Regional Office	See Reverse Side
⇒ Public Notification	DPWS - Compliance Assurance Staff	217/785-0561
⇒ Vulnerability Waivers	Andrea Rhodes	217/785-0561
Applications	Andrea Rhodes	217/785-0561
⇒ Water Supply Customer Complaints	Regional Office	See Reverse Side
⇒ Water System Inspections/Sanitary Surveys	Regional Office	See Reverse Side
⇒ Freedom of Information Act Requests (FOIA)	http://www.epa.state.il.us/foia/	217/ 558-5101
<u>FAX Number</u>		
⇒ Division of Public Water Supplies	Public Water Supply FAX	217/782-0075
<u>MAIL Addresses</u>		
⇒ Firstname.Lastname@illinois.gov		

⇒ **Permits, Construction or Operating**

217/782-1724

- Permit Section Acting Manager
 - Application for Aquatic Pesticides/algaecides
 - Corrosion Control Treatment
 - CT Demonstrations / Surface Water Treatment
 - Restricted Status/Critical Review
 - Ultraviolet Light
 - Construction Permits (Status, Forms)
 - Operating Permits
 - General Permit Questions

- David Cook
- Gerard Zimmer
- Mike Hayes/ Chris Kohrmann
- Gerard Zimmer/Chris Kohrmann
- David Cook
- Matt Talbert (217) 278-5800
- Permit Section Staff
- Permit Engineers
- Permit Engineers

⇒ **Groundwater Protection Program**

217/782-1020

- Groundwater Section Manager
- Planning and Assessment Unit Manager
 - Source Water Protection Efforts
 - Regional Groundwater Protection Planning
 - Source Water Assessments
 - Regulated Recharge Areas/Class III Groundwater
- Geographic Analysis Unit Manger
 - Internet Geographic Information System
 - Groundwater Monitoring Program
- Hydrogeology Unit Manager
 - Hydrogeologic (Modeling) Technical Assistance
 - Minimal Hazard Certification
 - Groundwater Standards / Technology Regulations
 - Setback Zones, Waivers, and Exceptions
 - Maximum Setback Zones
- General Program Questions

- Rick Cobb
- Anthony Dulka
- Anthony Dulka
- Anthony Dulka / Joe Konczyk
- Anthony Dulka / Joe Konczyk
- Joe Konczyk/Lynn Dunaway
- Vacant
- Joe Konczyk
- Alan Fuhrmann
- Bill Buscher
- Amy Zimmer
- Lynn Dunaway
- Lynn Dunaway
- Lynn Dunaway
- Carl Kamp
- Ed Wagner/Alan Fuhrmann/Ryan Bennett

⇒ **Emergency Response**

24-Hour Emergency Telephone

- Illinois EPA
- IL Emergency Management Agency

217/782-3637
800/782-7860

⇒ **Illinois EPA Web Page**

Illinois EPA Web Site

<http://www.epa.state.il.us>

⇒ **U.S. EPA Office of Groundwater & Drinking Water**

U.S. EPA OGWDW Web Site

<http://www.epa.gov/ogwdw>

⇒ **Safe Drinking Water Hotline**

U.S. EPA Hotline

800/426-4791

⇒ **Field Operations Section (FOS)**

Champaign Regional Office. (217/278-5800) FAX (217/278-5808)

Regional Manager, Steve C. Johnson
Staff: Charles Keller, Matt Talbert
2125 South First Street, Champaign, IL 61820

Collinsville Regional Office, (618/346-5120) FAX (618/346-5155)

Regional Manager, Gayle Battas
Staff: Regan Taylor, James Blessman
2009 Mall Street, Collinsville, IL 62234

Elgin Regional Office, (847/608-3131) FAX (847/608-3139)

Regional Manager, Segundo Nallatan
Staff: Jeff Peca, Shibu Vazha, Grover Hopkins
Dharmishtha Patel, Dwayne Booker
595 South State Street, Elgin, IL 60123

Marion Regional Office, (618/993-7200) FAX (618/997-1281)

Regional Manager, Jon Lam
Staff: Chris Johnston, John Kinder
2309 W. Main Street, Suite 116, Marion, IL 62959

Rockford Regional Office, (815/987-7760) FAX (815/987-7005)

Regional Manager, Brett Hanson
Staff: Gene Forster, Joy Bliton
Groundwater Staff: Greg White, Laurie Moyer
4302 Main Street, Rockford, IL 61103

Springfield Regional Office, (217/557-8761) FAX (217/557-8728)

Regional Manager, David Cook
Staff: John Bartolomucci, Steve Vance
1021 North Grand Ave East, MC #10
P.O. Box 19276, Springfield, IL 62794-9276

PUBLIC WATER SUPPLY REGIONS

