

WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

⇒ Overall Questions on Water Quality and Monitoring		
DPWS – Compliance Assurance Section Manager	Michael Crumly	217/785-0561
DPWS – CAS, Chemical Unit Manager	Jeri Long	217/785-0561
⇒ Total Coliform / Bacteriological	Andrea Rhodes	217/785-0561
Coliform Site Plan Assistance	Regional Office Staff	See Reverse Side
New Construction	Permit Section Staff	217/782-1724
⇒ Boil Order Questions / Results	Regional Office Staff	See Reverse Side
⇒ Consumer Confidence Report	Mary Reed	217/785-0561
⇒ Changes in Ownership/ROINC	Allison Ristau	217/785-0561
Changes in Bottle Recipient	DPWS - Compliance Assurance Staff	217/785-0561
⇒ Cross-Connection Control Programs	Regional Office Staff	See Reverse Side
⇒ Public Water Supply Loan Program	Gary Bingenheimer	217/782-2027
⇒ Fluoride Compliance	IDPH- Dental Health	217/785-4899
To order fluoride bottles	Certified Laboratory	
⇒ Illinois EPA Laboratory		
Lab Fee Program	Julie Gebhardt	217/782-9780
Lab Fee Billing/Payment	Julie Gebhardt	217/782-9780
⇒ Lead/Copper Requirements	Jeri Long/Mike Richter	217/785-0561
Site plan information	Mike Richter	
Public Education	Jeri Long/Mike Richter	
⇒ Monitoring Requirements	DPWS – Compliance Assurance Section	217/785-0561
Inorganic Chemicals (IOCs)	Paul Connelly	
Monitoring Schedules	http://www.epa.state.il.us/water/drinking-water-watch/	
Nitrate/Nitrite	Jeri Long	
Radiological	Paul Connelly	
Turbidity/Residual Disinfection (SWTR)	Mary Reed	
Synthetic Organic Chemicals (SOCs)	Andrea Rhodes	
Haloacetic Acids (HAA-5)	Mary Reed	
Total Trihalomethanes (TTHMs)	Mary Reed	
Volatile Organic Chemicals (VOCs)	Andrea Rhodes	
Unregulated Contaminant Monitoring (UCMR)	Andrea Rhodes	
Groundwater Rule	Andrea Rhodes/Mike Richter	
⇒ Operator Certification	Allison Ristau	217/785-0561
Exam Scheduling	Regional Office	See Reverse Side
⇒ Public Notification	DPWS - Compliance Assurance Staff	217/785-0561
⇒ Vulnerability Waivers	Andrea Rhodes	217/785-0561
Applications	Andrea Rhodes	217/785-0561
⇒ Water Supply Customer Complaints	Regional Office	See Reverse Side
⇒ Water System Inspections/Sanitary Surveys	Regional Office	See Reverse Side
⇒ Freedom of Information Act Requests (FOIA)	http://www.epa.state.il.us/foia/	217/ 558-5101
<u>FAX Numbers</u>		
⇒ Compliance Assurance Section – Drinking Water	Compliance Assurance FAX	217/557-1407
⇒ Division of Public Water Supplies	Public Water Supply FAX	217/782-0075
⇒ Groundwater Protection Program	Groundwater FAX	217/782-0075

EMAIL Addresses

⇒ **Firstname.Lastname@illinois.gov**

⇒ **Permits, Construction or Operating**

217/782-1724

Permit Section Acting Manager
Application for Aquatic Pesticides/algicides
Corrosion Control Treatment
CT Demonstrations / Surface Water Treatment
Restricted Status/Critical Review
Small Systems Compliance Grant Program
Ultraviolet Light
Construction Permits (Status, Forms)
Operating Permits
General Permit Questions

David Cook
Gerard Zimmer
Mike Hayes/ Chris Kohrmann
Gerard Zimmer/Chris Kohrmann
David Cook
Michelle Dickson/Gerard Zimmer
Matt Talbert (217) 278-5800
Permit Section Staff
Michelle Dickson
Permit Engineers

⇒ **Groundwater Protection Program**

217/785-4787

Groundwater Section Manager
Planning and Assessment Unit Manager
Source Water Protection Efforts
Regional Groundwater Protection Planning
Source Water Assessments
Regulated Recharge Areas/Class III Groundwater
Geographic Analysis Unit Manger
Internet Geographic Information System
Groundwater Monitoring Program
Hydrogeology Unit Manager
Hydrogeologic (Modeling) Technical Assistance
Minimal Hazard Certification
Groundwater Standards / Technology Regulations
Setback Zones, Waivers, and Exceptions
Maximum Setback Zones
General Program Questions

Rick Cobb
Anthony Dulka
Anthony Dulka
Anthony Dulka / Joe Konczyk
Anthony Dulka / Joe Konczyk
Joe Konczyk
Wade Boring
Wade Boring

Bill Buscher
Amy Zimmer
Lynn Dunaway
Lynn Dunaway
Lynn Dunaway
Carl Kamp
Ed Wagner/Alan Furhmann/Ryan Bennett

⇒ **Emergency Response**

24-Hour Emergency Telephone

Illinois EPA 217/782-3637
IL Emergency Management Agency 800/782-7860

⇒ **Illinois EPA Web Page**

Illinois EPA Web Site <http://www.epa.state.il.us>

⇒ **U.S. EPA Office of Groundwater & Drinking Water**

U.S. EPA OGWDW Web Site <http://www.epa.gov/ogwdw>

⇒ **Safe Drinking Water Hotline**

U.S. EPA Hotline 800/426-4791

⇒ **Field Operations Section (FOS)**

FOS Manager, Dave McMillan, (217/782-1020)

Champaign Regional Office, (217/278-5800) FAX (217/278-5808)

Regional Manager, Vacant
Staff: Steve C. Johnson, Charles Keller, Matt Talbert
2125 South First Street, Champaign, IL 61820

Collinsville Regional Office, (618/346-5120) FAX (618/346-5155)

Regional Manager, Gayle Battas
Staff: Regan Taylor, Fred Rosenblum
2009 Mall Street, Collinsville, IL 62234

Elgin Regional Office, (847/608-3131) FAX (847/608-3139)

Regional Manager, Segundo Nallatan
Staff: Jeff Peca, Shibu Vazha, Azucena "Zeny" Rick
Dharmishtha Patel, Dwayne Booker
595 South State Street, Elgin, IL 60123

Marion Regional Office, (618/993-7200) FAX (618/997-1281)

Regional Manager, Vacant
Staff: Jon Lam, Chris Johnston, John Kinder
2309 W. Main Street, Suite 116, Marion, IL 62959

Rockford Regional Office, (815/987-7760) FAX (815/987-7005)

Regional Manager, Brett Hanson
Staff: Gene Forster
Groundwater Staff: Greg White, Laurie Moyer
4302 Main Street, Rockford, IL 61103

Springfield Regional Office, (217/557-8761) FAX (217/557-8728)

Regional Manager, David Cook
Staff: John Bartolomucci, Steve Vance
1021 North Grand Ave East, MC #10
P.O. Box 19276, Springfield, IL 62794-9276

